



PFSCM Code of Conduct for Suppliers

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a. Introduction

The Partnership for Supply Chain Management (PFSCM) aims to improve the health and wellbeing of people in low and middle-income countries through increased access to quality and affordable health products. Our mission is to:

- provide quality, best-value products and end-to-end supply chain services,
- deploy innovative, data-driven solutions to enhance supply chain agility, and
- transform local and regional health supply chains to promote sustainable access to quality health products.

To achieve these objectives, PFSCM has implemented a Code of Conduct for Suppliers, focusing on business ethics and business operations. PFSCM expects all of its Business Partners (e.g., Consultants, Suppliers, and other External Parties) at all times to comply with the standards set forth in the Code of Conduct.

b. Scope of this code

The purpose of this Code of Conduct is as follows:

- It complements the content of the PFSCM Standard General Contract Terms and Conditions for Supply of Goods and Services and is binding to all bidders, suppliers, agents, intermediaries, consultants, and contractors ("Suppliers") including all affiliates, officers, employees, subcontractors, agents, and intermediaries of Suppliers (each a "Supplier Representative") –as stated in its corresponding section.
- PFSCM has adopted and subscribed to the Ten Principles of the United Nations Global Compact ([Homepage | UN Global Compact](#)). By incorporating the Ten Principles of the UN Global Compact into its strategies, policies, and procedures, and establishing a culture of integrity, PFSCM and by extension its partners will uphold their basic responsibilities to people and planet, and set the stage for their long-term success. In adherence to these principles, PFSCM strives to achieve the following through its daily business operations:
 - The elimination of all forms of forced and compulsory labour
 - The effective abolition of child labour
 - The elimination of discrimination in respect of employment and occupation
 - The fostering of a precautionary approach to environmental challenges
 - The development and diffusion of environmentally friendly technologies, and
 - The protection of internationally proclaimed human rights.
- Suppliers will ensure that this Code is communicated to all their Supplier Representatives and will take reasonable steps to ensure compliance by Supplier Representatives, including by taking immediate action in cases of non-compliance.
- Suppliers are to observe the content of this Code of Conduct while being mindful that any breach of this Code may result in a decision by PFSCM to potentially cease business with the Supplier / and/or Supplier Representative involved, suspend disbursements, or cancel any contractual arrangement that PFSCM may have with them.

b.1 Child protection

- Suppliers and Supplier Representatives are expected to safeguard and protect the rights of all children, irrespective of ability, ethnicity, faith, gender, sexuality, and culture.
- The Children’s Rights and Business Principles (see <http://childrenandbusiness.org/>) provide a framework for business to respect and support children’s rights. PFSCM strongly encourages all Suppliers to adopt and apply these principles which include to:
 - Meet their responsibility to respect children’s rights and commit to supporting the human rights of children
 - Contribute to the elimination of child labour, including in all business activities and business relationships
 - Ensure protection & safety of children in all business activities / facilities
 - Provide decent work for young workers, parents, and caregivers
 - Ensure that products and services are safe, and seek to support children’s rights through them
 - Use marketing / advertising that respects and support children’s rights
 - Respect and support children’s rights in relation to the environment and to land acquisition and use
 - Respect and support children’s rights in security arrangements
 - Help protect children affected by emergencies
- Reinforce community and government efforts to protect and fulfil children’s rights
- Consistent with the provisions of the ILO Convention on the Worst Forms of Child Labour (Number 182), Suppliers must prohibit forced or compulsory labour in all its forms, including all forms of slavery or practices similar to slavery, such as the sale and trafficking of children, debt bondage and serfdom, and forced or compulsory labour, including forced or compulsory recruitment of children for use in armed conflict, child prostitution and pornography, using children for illicit activities, in particular for the production and trafficking of drugs, and work that is likely to harm the health, safety, or wellbeing of children.
- Consistent with the provisions of the ILO Minimum Age Convention (Number 138), Suppliers must not employ: (a) children below 14 years of age or, if higher than that age, the minimum age of employment permitted by the law of the country or countries where the performance, in whole or in part, of a contract takes place, or the age of the end of compulsory schooling in that country or countries, whichever is higher; and (b) persons under the age of 18 for work that, by its nature or the circumstances in which it is carried out, is likely to harm the health, safety or wellbeing of such persons.

b.2 Protection from Sexual Exploitation and Abuse and Sexual Harassment

Supplier and Supplier Representatives are prohibited from engaging in sexual exploitation / abuse, and sexual harassment. For purposes of this Code:

- Sexual exploitation is any actual or attempted abuse of a position of vulnerability, differential power, or trust, for sexual purposes, including, but not limited to, profiting monetarily, socially, or politically from the sexual exploitation of another.
- Sexual abuse means the actual or threatened physical intrusion of a sexual nature, whether by force or under unequal or coercive conditions.
- Sexual harassment is any unwelcome conduct of a sexual nature that might reasonably be expected or be perceived to cause offense or humiliation. Sexual harassment may involve any

- conduct of a verbal, nonverbal, or physical nature, including written and electronic communications, and may occur between persons of the same or different genders.
- Sexual activity by Suppliers and Supplier Representatives with children (persons under the age of 18) is prohibited regardless of the age of majority or age of consent locally (in the jurisdiction where such activity takes place). Mistaken belief regarding the age of a child is not a defence.
 - Suppliers are expected to have policies and measures in place to prevent and respond to sexual exploitation and abuse and sexual harassment. They are expected to facilitate or provide assistance to victims and survivors related to their safety and protection, medical care, psychosocial support, and legal services, as well as to facilitate survivor and victims' timely, safe, and confidential access to a remedy.
 - Suppliers and Supplier Representatives are required to report all cases (including any allegations) of sexual exploitation and abuse, and sexual harassment to PFSCM.

c. Transparency and accountability

As stated in our internal standard operating procedures, a core principle of PFSCM is to operate in an open, transparent, and accountable manner. Consistent with this core principle, PFSCM will work to ensure all its activities, staff members, and consultants adhere to the highest ethical standards.

The goal of this Code of Conduct ("Code") is to enlist suppliers' commitment to maintain integrity of PFSCM activities in compliance with the UN Global Compact principles.

d. Revisions and updates

PFSCM will regularly review and revise this Code, when needed, to reflect changes in best practice, lessons learned, and feedback from partners.

e. Fair and transparent practice

PFSCM does not tolerate corrupt, fraudulent, collusive, anti-competitive, or coercive practices of any kind involving its resources. PFSCM will take strong, immediate action in all circumstances where it determines that there is substantive and credible evidence of corrupt, fraudulent, collusive, anti-competitive, or coercive practices as defined hereunder.

Suppliers and Supplier Representatives are expected to participate in procurement processes in a manner that is transparent, fair, accountable, and honest, including by complying with all applicable laws and regulations regarding fair competition as well as recognized standards of good procurement practice.

Suppliers and Supplier Representatives are expected to respond to solicitations in an honest, fair, and comprehensive manner, accurately reflecting their capacity to satisfy the requirements set out in the bid or contract documents. They are expected to follow all of the rules established for each procurement process, and only submit bids and enter into contracts if they can and will fulfil all obligations of the contract.

Suppliers and Supplier Representatives will not, directly or indirectly, including through an agent or other intermediary, engage in corrupt, fraudulent, collusive, anti-competitive, or coercive practices in bidding for, or performing, a PFSCM contract or activity. For these purposes:

- "corrupt practice" means the offering, promising, giving, receiving, or soliciting, directly or indirectly, anything of value or any other advantage to influence improperly the actions of another person or entity
- "fraudulent practice" means any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a person or entity to obtain a financial or other benefit or to avoid an obligation
- "coercive practice" means any act or attempt to influence improperly the decisions or actions of a person or entity by impairing or harming, or threatening to impair or harm, directly or indirectly, such person or entity or their property
- "collusive practice" means an arrangement between two or more persons or entities designed to achieve an improper purpose, including influencing improperly the actions of another person or entity
- "anti-competitive practice" means any agreement, decision, or practice that has as its object or effect the restriction or distortion of competition in any market.

Suppliers and Supplier Representatives will not solicit, offer, give or receive, or promise or represent to offer, give, or receive, fees, gratuities, rebates, gifts, commissions, or other payments, except as disclosed in full to PFSCM, in connection with the procurement process or in contract execution.

Information, data, know-how, and documents obtained from participating in PFSCM procurement processes, or in the course of performing a PFSCM contract, must under no circumstances be made available to any third parties for the purpose of giving existing or potential Suppliers a preferential position or advantage in relation to tenders or any other procurement processes of PFSCM, without the prior written consent.

f. Compliance with laws

Suppliers and Supplier Representatives will comply with all applicable laws and regulations in countries where they do business, as well as the publicized rules, regulations, and policies of PFSCM that apply to their areas of work.

Suppliers and Supplier Representatives will ensure that PFSCM resources received by them are not used to support, finance, or promote violence, aid terrorists or terrorist-related activity, or fund organizations known to support terrorism.

Suppliers and Supplier Representatives will not engage in money-laundering activities. This includes any kind of activity, which hides or is intended to hide the fact that funds have been obtained illegally or are connected with the proceeds of crime, e.g., through fraud, bribery, or other illegal activity.

g. Access and cooperation

Suppliers and Supplier Representatives are expected to maintain accurate and complete records in appropriate books of account of all financial and business transactions under PFSCM contracts for a minimum period of five years after the date of last payment made.

Suppliers and Supplier Representatives will provide at all times any assistance requested by PFSCM to enable PFSCM to comply with any legal, regulatory, or statutory requirement applying to it.

h. Publicity and advertising

Suppliers and Supplier Representatives will not, without PFSCM's prior written consent: (i) use PFSCM's name or logo in publicity or advertising, (ii) use their direct or indirect business relationship with PFSCM to imply an endorsement by PFSCM of their goods and services, and (iii) make any representation or statement for or on behalf of PFSCM.

i. Full and open disclosure and conflict of interest

Suppliers will disclose to PFSCM prior to entering into a contract or at any time during the performance of contract whether they, or any Supplier Representatives, are subject to any sanction or temporary suspension imposed by any major international financing institution or organization, such as the UN or World Bank Group.

Suppliers will disclose to PFSCM actual, perceived, or potential conflicts of interest involving the Supplier or any Supplier Representative ("Conflict of Interest"). PFSCM considers a Conflict of Interest to be a situation in which a party has interests that could improperly influence that party's performance of official duties or responsibilities, contractual obligations, or compliance with applicable laws and regulations, and that such Conflict of Interest may contribute to or constitute a prohibited practice under this Code.

Suppliers will not apply or seek to apply undue influence on the decision-making processes of PFSCM and will not engage in any conduct that breaches or facilitates the breach of PFSCM's Policy on Ethics and Conflicts of Interest.

Suppliers are expected to notify PFSCM as soon as they have knowledge of any integrity concern involving or affecting PFSCM's client resources and grant funding, whether or not it involves the Supplier or a Supplier Representative.